

## Cash Assistance/Welfare for Families Living in Tier II Shelters/Facilities with Meals

My kid(s) and I live in a Tier II shelter/facility. We get welfare. We don't have a working kitchen. We are given three meals per day.

### What is the special needs allowance every two weeks?

**\$31.50** for **1** person



**\$63.00** for a family of **2** people



**\$94.50** for a family of **3** people



**\$126.00** for a family of **4** people



**\$157.50** for a family of **5** people



**\$189.00** for a family of **6** people



**Pregnancy Allowance:** With proof of **four months of pregnancy**, pregnant women may get an additional **\$25 every two weeks**.

### Can we get carfare? Yes.

Homeless families living in shelters can receive **\$34 each week for work program carfare OR \$37.69/\$37.70 every two weeks for apartment search carfare.**\*\* You are entitled to only one of these kinds of carfare. You receive the carfare on your EBT card.

\*\*Only issued if your shelter checks your apartment search activity.

## Not Getting the Right Amount?

### Why am I not getting the special needs allowance for my family size?

- HRA may be taking out or "recouping" money it paid out for rent or utility payments that you owed or for some other reason.
- There may be an Office of Child Support or employment sanction on your case.
- Your family may not receive the special needs allowance amount if anyone in your family is an undocumented immigrant or receives Social Security, SSI, wages, unemployment benefits, or other income.
- HRA may have made a mistake and your family is owed money.
- Some other reason.

### What should I do if I am not getting the right amount or don't agree with HRA's decisions in my case?

You can request a State Fair Hearing using one the methods below:

- Call 1-800-342-3334
- Complete an online request form by [clicking here](#)
- Mail or fax a form ([click here](#) for more information)
- Go in person to the New York State Office of Temporary and Disability Assistance located at: 14 Boerum -- Place 1st Floor, Brooklyn, New York 11201
- Learn about how to prepare for a Fair Hearing at this site: <https://fairhearinghelpny.org/>



## Cash Assistance/Welfare for People Living in Singles Shelters, Shelters for Homeless Pregnant Women, or Domestic Violence Shelters Serving Meals

**I am homeless and I live in a:**

**singles shelter** that serves three meals per day  
-OR-  
**shelter for pregnant women** that serves three meals per day  
-OR-  
**domestic violence shelter** that serves three meals per day

### What is the personal needs allowance every two weeks?

- **\$22.50** for single person
- **\$45.00** for family of 2 people
- **\$67.50** for family of 3 people
- **\$90.00** for family of 4 people



**Pregnancy Allowance:** With proof of **four months of pregnancy**, pregnant women may get an additional **\$25 every two weeks**.

### Can we get carfare? Yes.

**Heads of household** living in shelters can receive either **\$34 each week for work program carfare OR \$37.69/\$37.70 every two weeks for apartment search carfare**.\*\* You are entitled to only one of these kinds of carfare. You receive the carfare on your EBT card.

\*\*Only issued if your shelter checks your apartment search activity.

### Not Getting the Right Amount?

#### Why am I not getting the personal needs allowance for my family size?

- HRA may be taking out or "recouping" money it paid out for rent or utility payments that you owed or for some other reason.
- There may be an Office of Child Support or employment sanction on your case.
- Your family may not receive the basic grant amount if anyone in your family is an undocumented immigrant or receives Social Security, SSI, wages, unemployment benefits, or other income.
- HRA may have made a mistake and your family is owed money.
- Some other reason.

#### What should I do if I am not getting the right amount or don't agree with HRA's decisions in my case?

You can request a State Fair Hearing using one of the methods below:

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# Cash Assistance/Welfare for Families Living in Shelters with Kitchens

My kid(s) and I live in a shelter. We get welfare. We have a kitchen and cook our own meals.

## What is the basic cash grant every two weeks?

**\$91.50** for **1** person

**\$145.75** for a family of **2** people

**\$194.50** for a family of **3** people

**\$250.75** for a family of **4** people

**\$309.35** for a family of **5** people

**\$357.10** for a family of **6** people



**Pregnancy Allowance:** With proof of **four months of pregnancy**, pregnant women can get an additional **\$25 every two weeks**.

## Can we get carfare? Yes.

Homeless families living in shelters can receive either **\$34 each week for work program carfare OR \$37.69/ \$37.70 every two weeks for apartment search carfare**.\*\* You are entitled to only one of these kinds of carfare. You receive the carfare on your EBT card.

\*\*Only issued if your shelter checks your apartment search activity.

## Not Getting the Right Amount?

### Why am I not getting the basic cash grant for my family size?

- HRA may be taking out or "recouping" money it paid out for rent or utility payments that you owed or for some other reason.
- There may be an Office of Child Support or employment sanction on your case.
- Your family may not receive the basic grant amount if anyone in your family is an undocumented immigrant or receives Social Security, SSI, wages, unemployment benefits, or other income.
- HRA may have made a mistake and your family is owed money.
- Some other reason.

### What should I do if I am not getting the right amount or don't agree with HRA's decisions in my case?

You can request a State Fair Hearing using one the methods below:

- Call 1-800-342-3334
- Complete an online request form by [clicking here](#)
- Mail or fax a form ([click here](#) for more information)
- Go in person to the New York State Office of Temporary and Disability Assistance located at: 14 Boerum -- Place 1st Floor, Brooklyn, New York 11201
- Learn about how to prepare for a Fair Hearing at this site: <https://fairhearinghelpny.org/>



## Cash Assistance/Welfare for Families Living in Shelters/Motels with No Kitchens & No Meals

My kid(s) and I live in a shelter/motel. We get welfare. We have no working kitchen. We are not given any meals or food that meets our medical need.

### What is the basic cash grant, including a restaurant allowance,\* every two weeks?

- **\$141.50** for **1 pregnant woman or 1 child-only case**
- **\$227.75** for **1 adult and 1 child under 18**
- **\$227.75** for **1 adult and 1 child age 18 in high school**
- **\$326.50** for **1 adult and 2 children under 18**
- **\$209.75** for **2 adults (includes child 18 and over)**
- **\$290.50** for **3 adults (includes children 18 and over)**

**\*Restaurant Allowance:** Restaurant allowance is based on additional \$32 for adults/ \$50 additional for children and pregnant women.

**Pregnancy Allowance:** With proof of **four months of pregnancy**, pregnant women may get an additional **\$25 every two weeks**.

### Can we get carfare? Yes.

Homeless families living in shelters can receive either **\$34 each week for work program carfare OR \$37.69/ \$37.70 every two weeks for apartment search carfare**.\*\* You are entitled to only one of these kinds of carfare. You receive the carfare on your EBT card.

\*\*Only issued if your shelter checks your apartment search activity.

## Not Getting the Right Amount?

### Why am I not getting the basic cash grant with restaurant allowance for my family size?

- HRA may be taking out or "recouping" money it paid out for rent or utility payments that you owed or for some other reason.
- There may be an Office of Child Support or employment sanction on your case.
- Your family may not receive the basic grant amount if anyone in your family is an undocumented immigrant or receives Social Security, SSI, wages, unemployment benefits, or other income.
- HRA may have made a mistake and your family is owed money.
- Some other reason.

### What should I do if I am not getting the right amount or don't agree with HRA's decisions in my case?

You can request a State Fair Hearing using one the methods below:

- Call 1-800-342-3334
- Complete an online request form by [clicking here](#)
- Mail or fax a form ([click here](#) for more information)
- Go in person to the New York State Office of Temporary and Disability Assistance located at: 14 Boerum -- Place 1st Floor, Brooklyn, New York 11201
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# Need Legal Help?

For more information please visit our website: [www.citybarjusticecenter.org/projects/legal-clinic-for-the-homeless](http://www.citybarjusticecenter.org/projects/legal-clinic-for-the-homeless).

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