

My kid(s) and I live in a Tier II shelter/facility. We get welfare. We don't have a working kitchen. We are given three meals per day.

What is the special needs allowance every two weeks?

\$31.50 for **1** person



\$63.00 for a family of **2** people



\$94.50 for a family of **3** people



\$126.00 for a family of **4** people



\$157.50 for a family of **5** people



\$189.00 for a family of **6** people



Pregnancy Allowance: With proof of **four months of pregnancy**, pregnant women may get an additional **\$25 every two weeks**.

Can we get carfare? **Yes.**

Homeless families living in shelters can receive either **\$32 each week for work program carfare OR \$35.75 every two weeks for apartment search carfare**.** You are entitled to only one of these kinds of carfare. You receive the carfare on your EBT card.

**Only issued if your shelter checks your apartment search activity.

Not Getting the Right Amount?

Why am I not getting the special needs allowance for my family size?

- HRA may be taking out or "recouping" money it paid out for rent or utility payments that you owed or for some other reason.
- There may be an Office of Child Support or employment sanction on your case.
- Your family may not receive the special needs allowance amount if anyone in your family is an undocumented immigrant or receives Social Security, SSI, wages, unemployment benefits, or other income.
- HRA may have made a mistake and your family is owed money.
- Some other reason.

What should I do if I am not getting the right amount or don't agree with HRA's decisions in my case?

- Call HRA at 212-331-4640, ask the representative to explain the amount you are getting, and if needed, file a complaint with the representative. Write your complaint number down. Call back if HRA does not fix the problem.
- Request a State fair hearing by calling 1-800-342-3334 or 518-474-8781.

I am homeless and I live in a: **singles shelter** that serves three meals per day
-OR-
shelter for pregnant women that serves three meals per day
-OR-
domestic violence shelter that serves three meals per day

What is the personal needs allowance every two weeks?

- **\$22.50** for single person
- **\$45.00** for family of 2 people
- **\$67.50** for family of 3 people
- **\$90.00** for family of 4 people



Pregnancy Allowance: With proof of **four months of pregnancy**, pregnant women may get an additional **\$25 every two weeks**.

Can we get carfare? Yes.

Heads of household living in shelters can receive either **\$32 each week for work program carfare** or **\$35.75 every two weeks for apartment search carfare**.** You are entitled to only of these kinds of carfare. You receive the carfare on your EBT card.

**Only issued if your shelter checks your apartment search activity.

Not Getting the Right Amount?

Why am I not getting the personal needs allowance for my family size?

- HRA may be taking out or "recouping" money it paid out for rent or utility payments that you owed or for some other reason.
- There may be an Office of Child Support or employment sanction on your case.
- Your family may not receive the basic grant amount if anyone in your family is an undocumented immigrant or receives Social Security, SSI, wages, unemployment benefits, or other income.
- HRA may have made a mistake and your family is owed money.
- Some other reason.

What should I do if I am not getting the right amount or don't agree with HRA's decisions in my case?

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My kid(s) and I live in a shelter. We get welfare. We have a kitchen and cook our own meals.

What is the basic cash grant every two weeks?

\$91.50 for **1** person



\$145.75 for a family of **2** people



\$194.50 for a family of **3** people



\$250.75 for a family of **4** people



\$309.35 for a family of **5** people



\$357.10 for a family of **6** people



Pregnancy Allowance: With proof of **four months of pregnancy**, pregnant women can get an additional **\$25 every two weeks**.

Can we get carfare? Yes.

Homeless families living in shelters can receive either **\$32 each week for work program carfare** OR **\$35.75 every two weeks for apartment search carfare**.** You are entitled to only one of these kinds of carfare. You receive the carfare on your EBT card.

**Only issued if your shelter checks your apartment search activity.

Not Getting the Right Amount?

Why am I not getting the basic cash grant for my family size?

- HRA may be taking out or "recouping" money it paid out for rent or utility payments that you owed or for some other reason.
- There may be an Office of Child Support or employment sanction on your case.
- Your family may not receive the basic grant amount if anyone in your family is an undocumented immigrant or receives Social Security, SSI, wages, unemployment benefits, or other income.
- HRA may have made a mistake and your family is owed money.
- Some other reason.

What should I do if I am not getting the right amount or don't agree with HRA's decisions in my case?

- Call HRA at 212-331-4640, ask the representative to explain the amount you are getting, and if needed, file a complaint with the representative. Write your complaint number down. Call back if HRA does not fix the problem.
- Request a State fair hearing by calling 1-800-342-3334 or 518-474-8781.

My kid(s) and I live in a shelter/motel. We get welfare. We have no working kitchen. We are not given any meals or food that meets our medical need.

What is the basic cash grant, including a restaurant allowance,* every two weeks?

- **\$141.50** for **1 pregnant woman or 1 child-only case**
- **\$227.75** for **1 adult and 1 child under 18**
- **\$227.75** for **1 adult and 1 child age 18 in high school**
- **\$326.50** for **1 adult and 2 children under 18**
- **\$209.75** for **2 adults (includes child 18 and over)**
- **\$290.50** for **3 adults (includes children 18 and over)**

***Restaurant Allowance:** Restaurant allowance is based on additional \$32 for adults/ \$50 additional for children and pregnant women.

Pregnancy Allowance: With proof of **four months of pregnancy**, pregnant women may get an additional **\$25 every two weeks**.

Can we get carfare? **Yes.**

Homeless families living in shelters can receive either **\$32 each week for work program carfare OR \$35.75 every two weeks for apartment search carfare.**** You are entitled to only one of these kinds of carfare. You receive the carfare on your EBT card.

**Only issued if your shelter checks your apartment search activity.

Not Getting the Right Amount?

Why am I not getting the basic cash grant with restaurant allowance for my family size?

- HRA may be taking out or "recouping" money it paid out for rent or utility payments that you owed or for some other reason.
- There may be an Office of Child Support or employment sanction on your case.
- Your family may not receive the basic grant amount if anyone in your family is an undocumented immigrant or receives Social Security, SSI, wages, unemployment benefits, or other income.
- HRA may have made a mistake and your family is owed money.
- Some other reason.

What should I do if I am not getting the right amount or don't agree with HRA's decisions in my case?

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